

# **Jackson House Rules & Regulations**

**17 Fifth Avenue West Grand Marais, MN**

***Welcome to the Jackson House.***

***We thank you for honoring these rules and regulations during your stay.***

**DEPOSIT:** A deposit equivalent to (2) night's rental is required to hold your reservation. We must receive a personal check, money order or payment by credit card for the deposit at the time of booking. Once this deposit is received, your dates are officially reserved.

**DAMAGE:** Costs to repair any/all damage caused by you, members of your party or your guests will be charged to you. Any/all extraordinary cleaning charges will be charged to you.

**PAYMENT:** We accept payment by personal check, postal money order or credit card over the phone. If a personal check is returned to us for non-sufficient funds, you will be charged the amount levied by the bank for NSF charges. The balance of the rental payment is due 30 days prior to arrival. Reservations may be cancelled and deposits forfeited for non-payment.

**CREDIT CARD AUTHORIZATION:** If payment is made by Credit Card you understand and consent to the use of the credit card provided without original signature on the charge slip, that a photocopy or fax of this agreement will serve as an original, and that this Credit Card Authorization cannot be revoked and will not terminate until 90 days after leased premises are vacated.

**CANCELLATIONS:** If you cancel more than 30 days before check-in, your deposit will be returned less at \$25 booking fee. If you cancel less than 30 days before check-in, you will forfeit full payment and deposit. No refunds will be given due to weather. Note: Leniency will be granted on cancellations during non-peak times or if property is re-rented at the same rate.

**HOUSEKEEPING:** When you arrive the home will be clean and set up with linens, bath towels, hand towels, wash cloths, toilet paper, dishwasher soap, hand soap, paper towels.

**PETS:** Well-behaved dogs weighing less than 40 pounds will be allowed with *prior approval* for an additional non-refundable charge of \$10/day. You are required to clean up after your dog. Dog are not allowed on the beds or any furniture and may not be left unattended in the house. Any/all damage or additional cleaning required will be charged to you.

**SMOKING:** This is a non-smoking home. Smoking is permitted outdoors. Butts must be disposed of properly and not left anywhere on the property. Any violation of the smoking policy will incur a \$50.00 fine. If there is any damage caused by smoking or additional cleaning is required to remove odors, costs will be charged to you.

**TELEPHONE:** Telephone service is local only. Please use a calling card or cell phone.

**CHECK-IN and CHECK-OUT:** Check-in time is no earlier than 4 PM. Checkout time is no later than 11 AM the day you are scheduled to leave.

**CHECK-OUT PROCEDURES:** Prior to checkout, all dishes should be washed; they may be left in the dishwasher. Beds may be left unmade and sheets and pillow cases left on. Towels should be placed in laundry hamper. Before leaving, set the thermostat to 60 degrees. Close and lock all windows and doors.

**RECYCLING:** Please use the appropriate bin in the kitchen for recycling.

**LOST ITEMS:** We will not be liable or responsible for personal items left behind, lost or stolen. If you leave an item after checking out and wish to have it returned, call us as soon as possible and we will arrange for shipment at your cost.

**ADDITIONAL TERMS:** You must be 21 years of age to rent this home and provide proof of age upon request. The home has a maximum occupancy of (4) guests. House parties are strictly prohibited and grounds for immediate eviction. Illegal substances are strictly prohibited and grounds for immediate eviction. Rates, terms and conditions are subject to change without notice.

**FORCE MAJEURE:** There may be circumstances beyond our control and contemplation in which the property might not be available for your booking (i.e., destruction of or severe damage to property). In this event, we will do our best to make alternative arrangements where possible. If this is not possible or acceptable to you, then we will refund all monies paid and this will be the full extent of our liability to you in such circumstances.

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Guest Signature

Date

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Owner Signature

Date